Jefferson County Department of Job and Family Services

2025

Annual Report

Table of Contents

Cover Page---------- 1
Table of Contents ---------- 2
Letter from the Director ---------- 3
JCDJFS Leadership Team---------- 5
Mission, Vision & Values---------- 6
Community Committees---------- 7
Finance & Contracts ---------- 8
Child Support---------- 9
Income Maintenance---------- 11
Social Services ---------- 13
Children Services ---------- 16
McCullough Children's Home ---------- 23
Human Resources ---------- 25
Visit Us---------- 26

A Letter From our Director to the Community

Dear residents of Jefferson County,

I am pleased to present the Jefferson County Department of Job and Family Services Annual Report for 2025. Our mission continues to be the driving force behind our work: to enhance the quality of life for the residents of our community through the delivery of compassionate and effective human services. Throughout the pages of this report, you will find the measurable outcomes of our programs—outcomes that reflect not just data, but the dedication and professionalism of the individuals who serve this county each day.

Behind every statistic and service figure in this report are the people who make our work possible. Our staff consistently demonstrate commitment, care, and integrity in the way they support individuals and families. Their efforts ensure that the numbers presented here represent real progress, meaningful assistance, and improved well-being for the consumers of Jefferson County. It is their hard work that turns our mission into action.

This year also marked continued collaboration across departments and with our community partners. These partnerships strengthen our ability to respond to needs, expand services, and deliver results that positively impact the lives of those we serve. Our successful negotiation of a new contract with our union reflects our shared commitment to supporting a strong and engaged workforce—an essential foundation for the important work we do.

As we look ahead, we remain focused on enhancing service delivery, supporting our staff, and building on the momentum reflected in this year's report. We are proud of the progress made and remain dedicated to advancing the health, stability, and opportunity of every resident who depends on us.

My door remains open, and I welcome your questions, ideas, and feedback. Thank you for your continued trust as we work together to strengthen our community.

Sincerely,

Michele Santin, MA, LPCC, LSW
Director
Jefferson County Department of Job and Family Services

JCDJFS Leadership Team

Michele Santin - Director

Reno Tarquinio

Finance & Contracts

Valarie Kittle

Income Maintenance

Glenda Jones

Children Services

Katie Bayness

Human Resources

Angie Harman

Child Support

Mission Statement

The Jefferson County Department of Job and Family Services mission is to provide care, compassion, safety, and assistance to improve the quality of life for our community.

Vision

To be the statewide leader in the delivery of human services.

Values

Accountability
Teamwork
Ethical Integrity
Compassion

Community Committees

The Jefferson County Department of Job and Family Services is an active participant in various community committees ranging from various efforts to include but not limited to the Jefferson County Community Action Council, A Caring Place Child Advocacy Center, and many others.

One committee that we would like to highlight is the Family Services Planning Committee (formerly referred to as the Advisory Board). This committee serves as an advisory body to the Board of County Commissioners regarding the family services provided in the county, including assistance under Chapters 5107 of the Ohio Revised Code (ORC).

The Family Services Planning Committee is a required committee, per the ORC, that is meant to be comprised of various community members. This committee meets no less than once a year to review and analyze the county Department of Job and Family Services implementation of the programs established under Chapters 5107. In its review, the objective of the committee is to examine the following:

1) Serve as an advisory body to the board of county commissioners with regard to the family services provided in the county, including assistance under Chapters 5107. and 5108. of the Revised Code, publicly funded child care under Chapter 5104. of the Revised Code, and social services provided under section 5101.46 of the Revised Code;
2) At least once a year, review and analyze the county department of job and family services' implementation of the programs established under Chapters 5107. and 5108. of the Revised Code. In its review, the committee shall use information available to it to examine the following:
    a. Return of assistance groups to participation in either program after ceasing to participate;
    b. Teen pregnancy rates among the programs' participants;
    c. The other types of assistance the program's participants receive, including Medicaid, publicly funded child care under Chapter 5104. of the Revised Code, supplemental nutrition assistance program benefits under section 5101.54 of the Revised Code, and energy assistance under Chapter 5117. of the Revised Code;
    d. Other issues the committee considers appropriate.

    The committee shall make recommendations to the board of county commissioners and county department of job and family services regarding the committee's findings.
3) Conduct public hearings on proposed county profiles for the provision of social services under section 5101.46 of the Revised Code;

4) At the request of the board, make recommendations and provide assistance regarding the family services provided in the county;
5) At any other time the committee considers appropriate, consult with the board and make recommendations regarding the family services provided in the county. The committee's recommendations may address the following:
    a. Implementation and administration of family service programs;
    b. Use of federal, state, and local funds available for family service programs;
    c. Establishment of goals to be achieved by family service programs;
    d. Evaluation of the outcomes of family service programs;
    e. Any other matter the board considers relevant to the provision of family services.

Finance & Contracts

Administrator: Reno Tarquinio

The Business Office manages all accounts payable and accounts receivable for the Jefferson County Department of Job and Family Services and all its entities (Public Assistance, Child Support Enforcement Agency, Public Children Services Agency, Workforce Innovation Opportunity Act, Comprehensive Case Management and Employment Program Services, and the McCollough Children's Home). In 2025 our fiscal numbers looked like this:

Total Approved Budget	$23,976,425.00
Total Expenditures	$16,403,699.00

Workforce Development (contracts w/CAC)	$1,894,591.92
Foster Care Placement Costs	$1,653,877.55
CSEA Contracts (Auditor and Courts)	$651,000.64

Child Support

Administrator: Angela Harman

The Jefferson County Child Support Enforcement Agency (CSEA) serves as a stabilizing force for families and a vital community resource across the county. Grounded in the principles of education, empathy, accountability, and collaboration, our agency works to ensure that children receive the financial and medical support they deserve while helping parents navigate complex family responsibilities with clarity and fairness.

With an average of **3,961 active cases** and more than **13,000 active participants**, the CSEA impacts thousands of Jefferson County residents each year. These individuals represent a diverse mix of children, custodial parents, non-custodial parents, and caretakers; demonstrating the far-reaching presence of the child support program in our community. Each case reflects a unique family story, and our staff approaches every situation with respect, transparency, and a commitment to meaningful engagement.

Our services encompass a comprehensive range of child support functions designed to meet families where they are. This includes locating non-custodial parents, establishing legal paternity, creating and enforcing support and medical orders, and conducting reviews and modifications when a family's circumstances change. These services help ensure consistency for children and promote stable, long-term outcomes for parents.

At a community level, the Jefferson County CSEA plays a key role in supporting family well-being and economic stability.

- **Financial support collections**, averaging **$592,483 per month** in **2025** provide essential income to households throughout Jefferson County.
- **Assigned cash medical support collections**, totaling **$156,906**, help offset Medicaid costs, benefiting the broader county health system.
- **Educational outreach and early engagement** help reduce misunderstanding and strengthen cooperation between parents.
- **Strong partnerships** with courts, state agencies, community organizations, legal representatives, and other county departments allow us to deliver services efficiently, accurately, and in a coordinated manner.

The CSEA remains committed to offering accessible and responsive services. Applications for support are available both online and in person, ensuring residents can easily obtain the resources they need. Our staff understands the challenges that come with navigating child support processes, and we strive to create a supportive environment that encourages communication, reduces conflict, and promotes informed decision-making.

Ultimately, the work of the Jefferson County CSEA strengthens families, supports children, and enhances the overall social and economic health of our community. By addressing both the immediate needs of families and the long-term goal of stability, our agency plays an essential role in shaping a stronger future for Jefferson County's children.

Income Maintenance

Administrator: Valarie Kittle

The Mission of the Jefferson County Department of Job and Family Services Income Maintenance Department is to provide public assistance benefits to eligible Jefferson County residents to improve their quality of life. We strive to offer basic needs such as food, Medicaid, cash and PRC services with kindness and compassion.

The Supplemental Nutritional Assistance Program (SNAP) provides increased food security and reduces hunger for recipients. Some SNAP recipients are required to complete a work requirement to participate in the program, we currently have a total of 5576 SNAP groups.

The Temporary Assistance for Needy Families (TANF) program in Ohio is called Ohio Works First (OWF) and is a 36-month time limited program. The OWF program provides cash assistance to needy families and requires participants to engage in work and or educational activities based on a Self-Sufficiency Contract with JCDJFS. Child only TANF groups provide cash assistance for caretakers of minor children who are not subject to work requirements or time limits. Jefferson has a total of 271 active TANF groups.

Ohio Medicaid is a health care coverage program for eligible individuals and families. Coverage for Ohio residents with low income helps pay for doctor visits, hospital care, prescriptions, vision, dental, mental health services and more. There is a total of 11,978 active Medicaid groups in Jefferson County.

JCDJFS has specialized, long term care (LTC) workers that assist with the eligibility process associated with placement in a nursing facility. Staff work closely with nursing facilities and hospitals to aid families in the difficult process of placing a loved one in care.

The Prevention, Retention and Contingency (PRC) program provides services to low-income families with children to overcome immediate barriers to achieve self-sufficiency. Some PRC services include payments to avoid utility disconnect, purchase of appliances, payment of delinquent rent or car repairs to maintain employment and purchase items to maintain the safety of those affected by domestic violence and care for children involved with Jefferson County Children Services Division. PRC payments totaled $167,226.60 for the year 2025.

Kinship PRC is a program that provides payment to kinship caregivers to meet a short-term need and allowing children to be cared for in their homes. Kinship payments for 2025 totaled $47,206.10

The JCDJFS Benefit Recovery staff have an important role in maintaining program integrity by investigating public assistance fraud, collecting overpaid benefits, and imposing penalties for intentional program violations. Our Benefit Recovery staff work with the Ohio Investigative Unit and the Jefferson County prosecutor's office to establish convictions for SNAP fraud. Total collections for 2025 were $108,330.97

Noteworthy in the Income Maintenance Department for 2025 while experiencing a reduction in staff totaling 7 workers.

- Recognized as a top performer in Medicaid renewal ratios and earning over $89,000.00 in incentive dollars for Jefferson CDJFS.
- Processed clothing voucher applications which re-distributed over $494,500 in revenue in the local community.
- Collected $108,330.97 in overpaid benefits.
- SNAP application timeliness processing rate is 98.78%
- House Resolution 1 (HR 1) July 2025 provided many changes to exemptions in SNAP work requirements.
- A 43-day government shut down caused November 2025 SNAP benefits to be delayed or issued at a reduced rate. Once the shutdown ended, staff had to manually issue benefits to many SNAP recipients to restore lost benefits.
- The Department of Children and Youth (DCY) moved the responsibility of maintaining Medicaid cases for foster care and adoption assistance children from children services into the Income Maintenance Department.

Income Maintenance Trends

Benefit	2023	2024	2025
SNAP	5808	5919	5576
TANF	298	293	271
Medicaid	12,456	12,194	11,978
Overpaid benefit collections	$38,848.17	$103,995.61	$108,330.97

Social Services

Administrator: Reno Tarquinio

The Social Service Division provides direct and contracted services to adults, families, and children in need of supportive services. The programs administered by the Social Services Division are Child Care, Family Child Care Licensing, Non-Emergency Transportation, Adult Protective Services, Healthchek, Home-based Services, Information and Referral, Pregnancy Related Services, and Title XX Services. Some of the additional job activities of the staff include participation in the OWF Time-Limited Team, ongoing training, program outreach, provider recruitment, serving on local committees and advisory boards. The unit functions as an integral part of the Jefferson County Department of Job and Family Services. The staff works in conjunction with other agencies and community representatives to enhance the quality of essential services provided to eligible consumers. In 2017, staff transitioned to the statewide automation of the Adult Protective Services reporting system (ODAPS) and the Family Child Care Licensing reporting system (OCLQS). On July 1, 2022, the childcare staff transitioned to the OIES/Childcare system (OIES).

Title XX Families

The Family Service Unit provides Title XX services to families. Those services include, but are not limited to health related, transportation, home based services, counseling, and case management. The unit also provides supportive services to children in cooperation with the Children Services Division. In 2025, 2 reports were made to the Children Services Division involving suspected abuse, neglect, or exploitation of children.

Referrals to Community Services:

The Social Service Unit assists with information and provides referrals to community services for clients requesting assistance with food, transportation, clothing, rent, utilities, medicine, household items and a variety of other needs. In 2025, the Family Unit received 598 requests for assistance.

Pregnancy Related Services Program:

All Medicaid eligible pregnant women are provided support to receive enhanced prenatal care to reduce the incident of pre-term delivery, low birth weight babies and other poor birth outcomes. Infants under the age of one (1) year also receive health related services through this program. The unit completed informing for 98 pregnant women and newborns in 2025 and 187 one-way transportation trips were provided to health care providers.

Healthchek:

Healthchek is a voluntary preventative health program for Medicaid eligible children up to age 21. This includes medical, dental, vision, screenings, and services. In 2025, 278 Healthchek participant agreements were received. The staff completed 146 contacts informing eligible participants about the benefits of the Healthchek Program.

Child Care:

Childcare services were provided by 9 Certified Type B Home Providers, 2 Type A Home Provider and 7 Child Care Centers. The Licensing staff conducted 41 licensing inspections and provided technical support to the childcare providers throughout the year. In 2025, the Childcare staff determined eligibility for 451 children to attend pre-school at Buckey Local, Toronto City, Steubenville City, Edison Local, and Indian Creek schools. In 2025, there were 293 new childcare applications that were processed for families needing childcare assistance. The monthly average of children serviced through subsidized childcare is as follows:

Child Care Services

Employment childcare	246	Protective childcare	19
Education/Training childcare	15	Special Needs childcare	13
Homeless	5		

Adult Protective Services:

The Adult Services Unit is responsible for receiving and investigating reports of abuse, neglect and exploitation of any person 60 years of age or older. Services are provided to protect the adult and /or prevent further abuse, neglect, or exploitation. Services are also provided to make collateral contacts or arrange for group home and nursing home placements. In July 2016, the unit began accepting and screening reports of suspected elder maltreatment 24 hours a day, seven days a week. The staff completed core curriculum, in person, and web-based training as required by the Ohio Department of Job and Family Services. With the initiation of the Coronavirus Response and Relief Supplemental Appropriations Act of 2021 and American Rescue Plan Act 2021, Ohio was allocated monies to be utilized to enhance, improve, and expand the ability of APS to investigate allegations of abuse, neglect, and exploitation. In 2025, the department received 258 reports of elder abuse. 180 were screened in for investigation.

Adult Referrals

Self-Neglect	104	Exploitation	42
Neglect	83	Physical/Emotional	29

Title XX Adults:

The Adult Service Unit provides services to single adults over 18 years old. Social services provided include, but are not limited to, home-based, transportation and health related services, case management and counseling, and other supportive services. In 2025, approximately 24 individuals were served each month. Transportation was provided for 346 one-way trips to medical appointments through Title XX funding.

Non-Emergency Transportation:

Each county has the responsibility of ensuring necessary transportation to Medicaid eligible consumers for the purpose of obtaining Medicaid coverable services. Transportation assistance is provided through the most cost-effective method appropriate to the consumers' individual circumstances and enables them to access Medicaid coverable services in a timely manner. Transportation is provided by TransMart, through a contract with JCDJFS. When appropriate Steel Valley bus passes and lift van passes, gas cards, and independent drivers through vendor contracts may also be utilized when these modes of transportation are appropriate. In 2025, transportation was provided for 15,713 one-way trips for Medicaid reimbursement services to Medicaid providers for eligible consumers.

Children Services

Administrator: Glenda Jones

2025 Annual Report

Our agency is currently hiring Behavioral Technicians to join our team at the McCollough Children's Home. In this role, staff will provide direct support to children and youth, helping them develop positive behaviors, coping skills, and emotional regulation in a structured, nurturing environment.

Under the close supervision of the Program Administrator, Supervisors, Quality Assurance Manager, and our ODJFS Technical Assistance Specialist, caseworkers remain in full compliance with state-mandated visitation and documentation requirements, ensuring the agency continues to qualify for and receive state incentive funding.

Over the past year, our agency has worked diligently to ensure the safety, well-being, and permanency of the children entrusted to our care. Through collaboration with community partners, caregivers, and dedicated staff, we have strengthened our programs and expanded supports to better meet the diverse needs of those we serve.

Our agency partners with our local mental health agencies, drug treatment programs, schools, Engage, Ohio RISE, Help Me Grow, our local health department, Early Intervention, A Caring Place, Jefferson County Resource Network, Adopt America and COAD (foster care homes recruitment and retention) to provide better services to children and families. We have established good working relationships with our local judges, prosecutors, courts, and law enforcement agencies. We would like to thank our community for their continued support.

CHILD WELFARE EMPLOYEES:

-Program Administrator: Glenda Young-Jones
-3 Supervisors
-Quality Assurance Manager
-3 Intake Caseworkers
-3 Ongoing Caseworkers
-1 Case Aide
-Independent Living / Permanency Worker
-Title IV-E Coordinator
-Permanency Support Specialist
-Agency Attorney
-2 Foster Care Coordinator/ Kinship Care Navigator

TRAINING REQUIREMENTS:

-Supervisors: 60 hours of supervisor core within the first year of employment and 30 hours of ongoing training thereafter
-Caseworkers: 102 hours of caseworker core within the first year of employment and 36 hours of ongoing training each year thereafter
-Caseworkers are required to receive 12 hours of Domestic Violence training within 2 years of hire and a course on Human Trafficking within 2 years of hire
-Caseworkers are trained in Forensic Interviewing
-Foster Care/ Adoption /Assessor: 8 caseworkers and supervisors are certified assessors that have completed 2 Tiers of training and are required to have 6 hours of continued ongoing training in adoption or foster care related issues every 2 years

QUALITY ASSURANCE:

In order to assure the best possible outcomes for children and families, the Quality Assurance (QA) Manager is responsible for training staff and monitoring compliance with administrative rules. The QA Manager facilitates important case review meetings for parents and partner agencies to measure progress and plan services.

The QA Manager set up the following training courses for all staff in 2025:

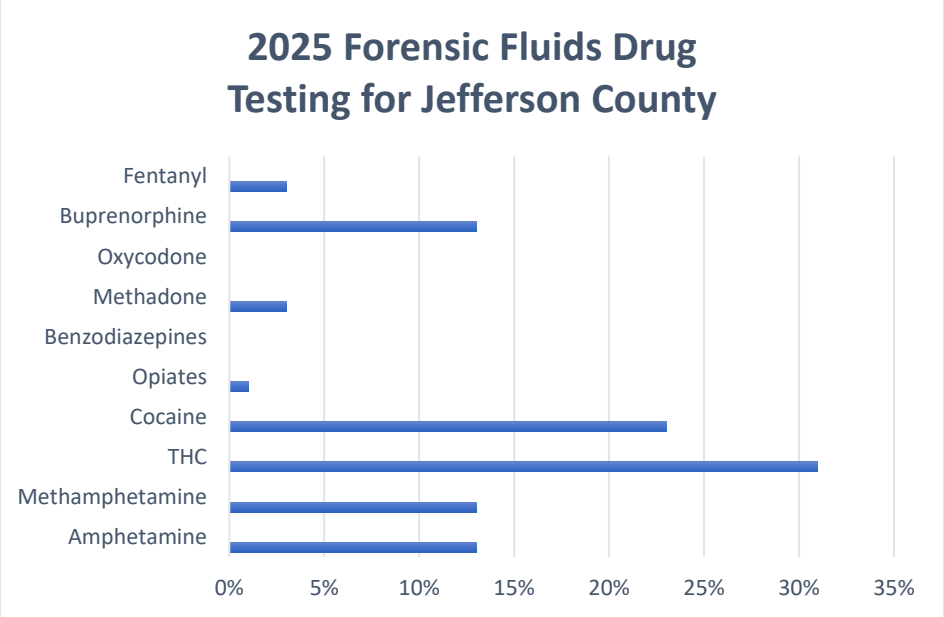
-Boundary Training
-Searching and Documenting your Family Tree: a link to the past, a bridge to the future

Jefferson County Children Services Mission Statement:

It is the Mission of this Agency to protect children while preserving families when this is the child's best interest. Following professional standards, staff will: Assess families when a child is reported to be at risk of abuse or neglect. Offer a full range of child protective services based on each family's unique needs. Provide these services in cooperation with other community resources

Intake Services Department and Assessment

The intake unit assesses and investigates reports of child abuse, neglect, or dependency. Child safety and family needs are assessed during the investigation process. The goal of the assessment is to engage families in a problem-solving process to mitigate risk factors. Safety plans or court interventions may be needed to mitigate safety and risk factors. During the investigation, families are often provided with referrals to community partners and provided education related to child abuse and neglect.



Cases Investigated: 342

Information and Referral: 302

REPORT TYPES / NUMBER OF CASES:

Physical Abuse: 76

Neglect: 78

Sexual Abuse: 28

Families In Need of Services: 57

Medical Neglect: 12

Dependency: 28

Emotional Maltreatment: 11

Ongoing Services Department

The primary role of Ongoing Services is to assist at-risk families to keep their children safe from abuse and neglect in their own homes. This is best accomplished with the family through partnership and protective services provided by the agency and community. Services provided to families in this department include engaging the family in the decision-making process, shared case plan development, ongoing assessment of child safety and risk, as well as casework and case management activities which allow professional staff to effectively respond to the changing conditions or needs of the family. Continual contact, assessment, and evaluation of family progress are pivotal to child safety and family stability.

ONGOING STATISTICS:

Total Ongoing Cases: 38

Alternative Response Cases: 3

Independent Living Cases: 1

Total Number of Children Served: 93

Total Number of Children in Custody: 22

CASE AIDE / PROTECTIVE DAY CARE SERVICES

Case Aides provide services both in-home and at the agency to assist families in learning how to provide proper and safe care for their children. Case Aides provide help in the following areas: teaching appropriate in-home safety, budgeting, assisting with housing, transportation to local agencies to link them with other utility services such as WIC, Protective Day Care, and food pantries, supervising and assisting with parent / child visitations held at the agency, and obtaining birth certificates, and social security cards.

Parent Aide Services:

Total Cases: 26

Total Children Served: 61

Protective Day Care Services: 8

Placement Services

The placement unit manages all child placement related services. Children Services recruits and trains foster and adoptive families, prepares children for adoption, arranges for post adoption services to families, and they also provide skills.

Foster Care/ Adoption:

When children cannot safely remain in their own homes, they are placed in a temporary living situation. Foster Care is the temporary care for a child until they can be reunified with their family. If a court determines that is not in the child's best interest to return home, the agency finds alternative permanent placement such as adoption. Every child deserves a permanent family, where they can be loved, cared for, and safe. Post Adoption services are available for qualifying families to help ensure their ability to meet the special needs of their children after adoption.

2025 Adoptions: 1

2025 Scheduled Adoptions: 2

Independent Living:

Young adults participating in the IL Program receive supports to help them achieve their education and vocational goals. However, they also get assistance from the Agency to help them locate appropriate housing and find employment. The Agency can use available IL Funding to help with payment of the initial security deposit and rent. In addition, the IL Worker can coordinate the purchase of some furniture and appliance items needed for setup. Youth who exit or emancipate out of foster care are referred to the Bridges Program.

Kinship:

Kinship Care is provided to children and youth under the age of 18, by relatives or other individuals known to the family, when the parents are absent or unable to do so.

Kinship Care allows children and youth to maintain their sense of identity by preventing the loss of their family's culture, traditions, values, and norms. Kinship Care most often enables a child to stay in their school and community. These factors are instrumental in the development and well-being of a child.

Becoming a kinship caregiver often happens without any notice and therefore leaves little time to prepare emotionally, physically, and financial for the needs of a child. JCDJFS-Children Services Division assists kinship caregivers by providing them with information about financial programs and support available to them. In addition, the kinship care coordinator assists caregiver with accessing services and processes Kinship Permanency Incentive Program applications.

Fatherhood Initiative:

The Fatherhood Coalition encourages fathers to take an active and positive role in their child's life. They promote and sponsor activities designed to strengthen families.

September 2025 – Annual Father's Walk. Fathers are encouraged to walk or drive to school with the children they care for on this date and beyond.

Valentine's Day 2025 – light snacks, arts and craft activities, photos for fathers and the children was held at the agency February 20-21, 2025.

The agency is planning an event in June as the state of Ohio recognizes June as "June is Responsible Fatherhood Month".

FOSTER PARENTS NEEDED

For More Information contact:

Janelle Miller

Janelle.Miller@jfs.ohio.gov

740-792-1905

Jefferson County Department of Job and Family Services

KINSHIP SUPPORT

Are you a **GRANDPARENT** or other relative or non-relative caring for a child under the age of 18 that could benefit from financial and supportive services?

There may be services and support available to you that are **not based on household income**, as well as some benefits that are. Some require a caregiver to have custody and some do not.

Possible Kinship Supports

- **Child Only OWF**- A monthly cash benefit through ODJFS
- **KPIP Program** – A child cash benefit every six months for a total of 8 payments
- **PRC and PRC Kinship Programs**- Assistance with the financial costs of items needed to care for a child
- **Monthly Support Group** that provides times to connect with other kinship caregivers. A meal is provided for both the caregiver(s) and child(ren) as is onsite childcare by licensed childcare providers

To find out more, please contact the Jefferson County Department of Job and Family Services, Kinship Care Coordinator, Susan Young, at 740-282-0961 ext. 1834

McCollough Children's Home

McCollough Children's Home is a licensed trauma informed children's residential center who is certified by the Ohio Department of Children and Youth. McCollough Children's Home received a 3-year accreditation with CARF (Commission on Accreditation of Rehabilitation Facilities) in November 2023. McCollough Children's Home works closely with the Children Service Division and various local agencies that share common goals to promote a safe/stable environment for youth that have been subjected to abuse, neglect, and dependency and are at risk.

In 2025 McCollough Children's Home received security upgrades to the fire suppression system as well as the security system through the installation of new cameras. McCollough Children's Home also had new doors and windows installed that are more energy efficient. McCollough Children's Home is currently in the process of having a new medication room built which will allow for more secure storage and dispensing of all medications for our youth. McCollough Children's Home looks to have all currently renovations complete within this year to ensure that our facility remains a safe and welcoming place for our youth.

Trauma is unexpected and scary for youth and the McCollough Children's Home has a workforce who understands the effects of trauma and who are trained to work in ways which support the youth with traumatic backgrounds through trauma informed and motivational interviewing training, as well as hands on experience.

McCollough Children's Home received the QRTP (Quality Residential Treatment Program) in April 2024 through the Ohio Department of Children and Youth.

Most often services and support for youth and their families are best delivered in their home and community. However, under certain circumstances, when behaviors or family dynamics have not been safely or successfully addressed in the community, a trauma informed residential placement intervention may be appropriate.

Goals of the trauma informed residential placement:

•Support youth voice

•Provide youth with opportunities to connect and interact with the community (school, church youth group, sports, etc.)

•Use youth advocates (CASA, probation, therapist, OhioRISE, etc.)

•Including families in treatment plans

•Value youth contributions

•Create living environments that reflect diversity, culture and inclusion

•Assure medical care for all youth

•Creating trauma informed environments

•Use a range of practices to support reunification

•Work with families and local community support systems

Youth in placement from January 2025-present:

Boys – 3

Girls – 2

Training Requirements for Behavioral Technicians:

Supervisor: Supervisory Core within the first year of employment and 30 hours of in-service training annually.

Behavioral Technicians: Twenty-four hours of training within the first 30 days of employment, an additional thirty-two hours during first year of employment, and then twenty-four hours annually. Training must be trauma and motivational interviewing focused, as well as a 2-year certification in adult/infant/adolescent CPR/First Aid/AED, that must be renewed annually.

McCOLLOUGH CHILDREN'S HOME

McCollough Children's Home is licensed by the Ohio Department of Children and Youth and is operated by the Jefferson County Department of Job and Family Services. It is a co-ed therapeutic children's residential center and a Qualified Residential Treatment Program (QRTP) accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

Accepting Male and Female Youth ages 6 thru 17

Referrals can be made to MCH Supervisor, Katie Forsythe

Katie.Forsythe@jfs.ohio.gov

Services:

- Twenty-Four hour trained staff and supervision
- Independent Living Skills
- Community Integration
- After Care Services
- Family Support
- Local transportation for school, work and appointments
- Collaboration with schools, healthcare providers, and community agencies

Human Resources

Administrator: Katie Bayness

This past year brought significant transitions for our agency. While the October layoffs and subsequent staffing uncertainties posed real challenges, these moments also highlighted the resilience, dedication, and teamwork across our departments. Through it all, staff continued to prioritize service to our community, demonstrating the strength of our mission-driven culture.

A major milestone this year was the successful negotiation of a new contract with our union in April. This agreement reflects a shared commitment to supporting our workforce, improving communication, and building a foundation that benefits both employees and the agency long-term. The collaborative tone of the negotiations underscored our ability to work together, even during periods of change.

Looking ahead, HR is focused on stability, strategic hiring, and strengthening internal supports. With the new contract in place and a clearer staffing path forward, we are optimistic about rebuilding capacity and investing in the growth and well-being of our team. Our goal is to ensure that employees feel valued, supported, and equipped to continue delivering high-quality services to the community.

Overall, while this year required adaptability, it also fostered renewed alignment, improved labor-management partnership, and a solid foundation for positive momentum in the year ahead.

Total Number of Staff*	84
Administration	6
Business Office	2
Child Support	14
Children Services	19
Income Maintenance	23
IT	1
Maintenance	5
MCH Children's Home	7
Payroll	1
Social Services	6

*Staffing numbers as of 12/31/2025

Visit Us

www.jcdjfs.com

125 South 5th Street

Steubenville, Ohio 43952

(740) 282 - 0961